

8/30/2023

HCDC Water and Sewer Customers:

This letter is to notify our users that effective October 1^{st,} 2023, Harrison County Development Commission will be implementing a \$1 technology fee along with a 5% increase in our water and sewer rates for all customers.

The \$1 technology fee helps to cover the costs of upgrading our accounts to cellular technology. Once your account has been updated to cellular you will be able to download a mobile friendly app in which you will be able to track your own daily water usage as well as receive water account alerts if you so choose. We will notify you by mail when your account has been updated to cellular.

The reason for the (5%) increase is our operating and maintenance costs continue to increase. This increase means that for every 1000 gallons of water/sewer used, the rate will be 2.81 for water and 4.63 for sewer. We continue our efforts internally to reduce costs, however, due to the economy and rising inventory prices our maintenance and operating costs in order to maintain and update our facilities continue to rise. Therefore, this increase is unavoidable.

I do want you to know that our water and sewer rates, with the \$1 technology fee and increase, still remain one of the lowest than any system on the coast. HCDC will continue to work hard to provide the best service and rates to our customers.

If you have any questions, please do not hesitate to contact me.

Thank you, Bill Lavers Executive Director

